



SightCare
Independent not alone

Training terms and conditions

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About us

SightCare Services Limited

Bakers Business Park, Pardown, Oakley, Basingstoke, Hampshire, RG23 7DY, UK

Email: info@sightcare.co.uk

Telephone: 01256 781522

Acceptance of Terms

By booking or attending any SightCare training, workshop, or bespoke session, you agree to be bound by these Training Terms & Conditions and any specific course rules.

Booking and payment

1. Bookings made online are treated as confirmed and subject to full cancellation terms.
2. SightCare Members: Invoices will be sent to the agreed contact after Workshops and Bespoke Training Sessions, with payment taken by Direct Debit. For online training modules/courses, invoices will be sent at booking and payment taken by Direct Debit.
3. Non-Members: Invoices will be sent at booking and must be paid in full at least 15 days before a Workshop and 10 days before an online course. Failure to pay will result in cancellation.
4. All prices are subject to VAT at the prevailing rate.

Cancellations & non-attendance

1. Workshops & bespoke training: Cancellations made less than 15 days before the session date will be charged in full.
2. No-shows for any reason will be charged in full.
3. All cancellations must be made in writing to info@sightcare.co.uk.
4. If SightCare cancels or postpones an event, an alternative date will be offered.

Expenses (Bespoke training)

1. Travel, accommodation, meals, and freight/carriage will be charged at cost.
2. Travel by car is charged at £0.45 per mile.
3. Venues/lunches for bespoke sessions must be arranged and paid for by the practice.

Intellectual Property

1. All training materials remain the intellectual property of SightCare Services Limited or its partners.
2. Worldwide copyright is asserted unless otherwise agreed in writing.

Data Protection

1. Personal data is processed in accordance with UK data protection laws and our Privacy Policy.
2. We do not sell, trade, or rent your data to third parties.
3. Your data may be passed on to our third party trainers for the purposes of administering the course.

Course Changes

SightCare reserves the right to amend course content, timings, dates, and prices at any time.

Governing Law

These terms are governed by the laws of England and Wales and subject to the exclusive jurisdiction of its courts.