



SightCare
Independent not alone

Privacy and cookie policy

Last updated: September 2025

Privacy and cookie policy

This Privacy & Cookie Policy explains how SightCare Services Limited ("we", "us", "our") collects, uses, and protects your personal data when you use our website and services.

Data Controller

SightCare Services Limited (Company No. 2527610) is the data controller for your personal data.

Address: Bakers Business Park, Pardown, Oakley, Basingstoke, Hampshire, RG23 7DY

Email: info@sightcare.co.uk

Telephone: 01256 781522

Information we collect

We may collect personal information when you:

1. Join SightCare or use our services
2. Visit our website
3. Make purchases or enquiries

This may include:

1. Name and contact details
2. Practice and staff information
3. Payment details (processed securely via PayPal)
4. IP address and browsing activity

How we use your information

We use your data to:

1. Provide and manage our services
2. Process orders and payments
3. Communicate updates, events, and promotions
4. Improve our website and services

Sharing your information

We do not sell or rent your data. We may share information with:

1. Our associated companies
2. Third-party service providers (e.g., payment processors)
3. Legal authorities if required by law

Data Security

We implement technical and organisational measures to protect your data. No method of transmission over the internet is 100% secure; you transmit data at your own risk.

Your Rights

You have the right to:

1. Access your personal data
2. Request correction or deletion of your data
3. Object to or restrict processing
4. Withdraw consent at any time

To exercise your rights, contact us at info@sightcare.co.uk. You may also lodge a complaint with the Information Commissioner's Office (ICO).

Cookies

Our website uses cookies to improve your experience. By using the site, you consent to our use of cookies.

1. What are Cookies?

Cookies are small files stored on your device. They can be:

- Functional cookies: Necessary for website functionality
- Statistics cookies: Help us understand website usage
- Marketing cookies: Track activity to personalise advertising

2. Managing Cookies

You can manage cookie preferences via the cookie consent pop-up or your browser settings. Disabling cookies may affect website functionality.

3. Cookies we use

Cookie	Type	Purpose
WordPress	Functional	Website functionality
Google Analytics	Statistics	Website usage analysis
Litespeed	Functional	Website performance
Google Fonts	Marketing/Tracking	Font loading
Google reCAPTCHA	Marketing/Tracking	Security / spam prevention
Google Maps	Marketing/Tracking	Map functionality
Miscellaneous	Pending	Purpose under investigation

Third-Party Links

Our website may include links to other sites. We are not responsible for their privacy practices. Review their policies before providing personal information.

Updates to This Policy

We may update this policy periodically. The most current version will always be on our website.

Contact Us

Email: info@sightcare.co.uk

Telephone:

01256 781522

Address: SightCare Services Ltd, Bakers Business Park, Pardown, Oakley, Basingstoke, Hampshire, RG23 7DY