

General competition terms and conditions

Last updated: September 2025

Eligibility

- 1. Competitions are open to eligible entrants as defined in the specific competition rules.
- 2. Employees, contractors, agents, and affiliates of the competition organiser, and their immediate families, are not eligible to enter unless otherwise stated.

Entry requirements

- 3. Entry methods will be specified in the specific competition rules.
- 4. Unless otherwise stated, only one entry per individual, practice, or household will be accepted.
- 5. Incomplete, late, or non-compliant entries will be disqualified.

Competition period

- 6. Opening and closing dates/times for each competition will be clearly stated in the specific competition rules.
- 7. Entries received outside the stated period will not be considered.

Winner selection

- 8. The method for selecting winners (random draw, panel judging, etc.) will be stated in the specific competition rules.
- 9. The organiser's decision is final, and no correspondence will be entered into.
- 10. If a winner cannot be contacted within the stated timeframe, the organiser reserves the right to select an alternate winner.

Prizes

- 11. The nature, quantity, and value of prizes will be set out in the specific competition rules.
- 12. Prizes are non-transferable, non-exchangeable, and no cash alternative will be offered unless required by law.
- 13. The organiser reserves the right to substitute a prize of equal or greater value.

Use of entries & publicity

- 14. By entering, participants grant the organiser a royalty-free, perpetual licence to use submitted materials (including photographs, videos, and written entries) for marketing, publicity, and promotional purposes in all media.
- 15. The organiser may use the name, business name, and location of winners in promotional activity.

Liability

- 16. The organiser accepts no responsibility for entries lost, delayed, misdirected, or unable to be submitted due to technical failures.
- 17. The organiser will not be liable for any loss, damage, or injury arising from participation in the competition or acceptance of the prize, except where caused by negligence.

Data Protection

- 1. Personal data will be processed in accordance with UK data protection laws and the organiser's Privacy Policy.
- 2. Data will be used solely for the administration of the competition unless consent is given for other uses.

Changes and cancellation

The organiser reserves the right to amend or cancel a competition, or these terms, at any time without prior notice.

Governing law

All competitions are governed by the laws of England and Wales and subject to the exclusive jurisdiction of its courts.

Acceptance of Terms

By entering a competition, participants agree to be bound by these Master Terms & Conditions and the specific competition rules.